

Date: Tuesday, 07th January 2020  
Our Ref: MB/SS FOI 4157

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Liverpool L9 7BB  
Tel: 01515253611  
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**Re: Freedom of Information Request FOI 4157**

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 17th December 2019.

Your request was as follows:

1. Current Lines (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.

[Pinacl Solutions Ltd](#)

2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

[4th February 2020](#)

3. Fixed Line- Contract Duration- the number of years the contract is for each provider

[1 year](#)

4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP

[SIP](#)

5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

[1300 SIP \(via Gamma\)](#)

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?

[Gamma](#)

7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

[30th November 2020](#)

8. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable.

Gamma (SIP) £346.47

Aintree £631.03

9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.

1 year

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

1300

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?

BT & Virgin Media (via Convergence)

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

30/06/2020

13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

Approx £12,500 (for both lines combined)

14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?

Virgin Media - COIN / HSCN

15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

Managed by Informatics Merseyside / NHS England

16. Contract Description: Please can you provide me with a brief description of the contract

Line Rental

17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.

Two buildings over one site

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

Approx. £7,900

19. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contracts above.

Justin Griffiths, Head of IM&T - The Walton Centre NHS Foundation Trust does not disclose individual staff members contact details. You can write to staff using the address above or alternatively email [enquiries@thewaltoncentre.nhs.uk](mailto:enquiries@thewaltoncentre.nhs.uk) asking for your correspondence to be forwarded on.

Please see our response above in [blue](#).

### **Re-Use of Public Sector Information**

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at [www.opsi.gov.uk](http://www.opsi.gov.uk) where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at [www.opsi.gov.uk/advice/psi-regulations/index.htm](http://www.opsi.gov.uk/advice/psi-regulations/index.htm)

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

**Please remember to quote the reference number, FOI 4157 in any future communications.**

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

*Mike Burns*

**Mr. Mike Burns, Executive Lead for Freedom of Information**